

COLLINGWOOD PUBLIC UTILITIES MANAGEMENT SYSTEM



Management Policy Statement

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Collingwood Public Utilities endorses and commits to its management system, which incorporates quality and environmental standards, for all Drinking Water Systems that are operated by the Utility. Our operations are conducted in a manner that meets our goal of providing a continuous supply of safe drinking water whilst, as a responsible corporate body, promoting and meeting the concept of sustainable development.

This policy provides the foundation for the following objectives:

- ◆ Maintain a continuous supply of safe drinking water.
- ◆ Provide a safe and healthy workplace, ensuring that employees are properly trained in drinking water system operations and the use of safety and emergency equipment.
- ◆ Maintain and update an Emergency Response Plan to protect our customers, our employees, our communities and our properties.
- ◆ Consistently meet or exceed all applicable government, legal and other environmental requirements in the operation of Drinking Water Systems.
- ◆ Use processes that do not adversely affect drinking water quality and the environment.
- ◆ Dispose of waste safely and responsibly to prevent pollution.
- ◆ Review all proposed process changes to prevent detrimental effects to drinking water quality and the environment.
- ◆ To be an environmentally responsible neighbour in all communities that Collingwood Public Utilities operates Drinking Water Systems.
- ◆ Act promptly and responsibly to report and correct any incidents or conditions that endanger health, safety or the environment.
- ◆ To conduct audits, management reviews, set objectives and targets, monitor performance and strive to continually improve and maintain the Management System.



Each and every Collingwood Public Utilities employee along with any contractors retained by the Collingwood Public Utilities shall follow this policy and report to Collingwood Public Utilities management any deviation from the established policy and procedure that affect the quality of drinking water or have adverse impact on the environment.

E. D. Houghton
President and CEO

Dated July 14, 2010

Dean Muncaster
Chair of the Board

Dated July 14, 2010